

# Success Story

## Pinto Town Council

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How the Pinto Town Council achieved an accessible web for its 51,000 citizens in just four weeks



## What they needed

As a government body offering **public services**, the Pinto Town Council needed to make the information and services offered on its web portal **accessible to everybody**, regardless of their capacities.

In addition, this had to be done in **as short time as possible**, and therefore without **making any complex structural modifications** that would necessitate a longer-term project.

### Salient characteristics of the Pinto Town Council's web platform (main domain):

Content management:

Liferay

Monthly accessible visits:

Approximately 2,000

JavaScript Libraries:

Yahoo User Interface

# How this was solved by inSuit

The inSuit solution was deployed in just **four weeks**, covering all of the functionalities offered by the Town Council's web portal and substantially improving **its accessibility and usability** for the town's more than **51,000 inhabitants** and for all those interested in the content, news and services offered by the Town Council.

In addition, a **presentation was given for** the town's disability **associations** on the **advantages** offered by this tool, and to promote the **dissemination and use** of the service.



## The result

Today, some two thousand users with **disabilities or who find it difficult to access** the Internet use inSuit to navigate around the Pinto Town Council website and access the **information and services** it offers for the town's citizens. The tool was so successful that the **service was extended to new web portals**, such as its transparency portal.

*“With inSuit we were able to make our web portal accessible and usable for everyone. Thanks to this technology we are meeting our goal of guaranteeing access to information and public services for all the inhabitants of Pinto.”*

**Nieves Escorza**

Head of Municipal Innovation and Transparency, Pinto Town Council

### Would you like an accessible website?

Contact us and we will review your case to find the best solution for your needs.

[Contact us](#)